FIELD NETWORKING TECHNICIAN  
RESIDENTIAL SERVICES

Powered by Frontline Broadband Inc., Rally has more than 15 years experience serving Canadian landmark residential towers with leading-edge broadband solutions. As technology constantly continues to evolve, Rally comes home with unlimited Internet, IPTV and VOIP phones.

We currently have an opening for the role of Field Networking Technician, Residential Services.

MAIN RESPONSIBILITIES:
» Implement and maintain Fibre, Ethernet and Digital Subscriber Line (DSL) networks
» Install, splice, terminate (crimp), test and troubleshoot Fibre-Optic, copper twisted pair and Ethernet cables
» Deploy optical line termination (OLT) devices, IPTV set-top boxes, routers, access points, network switches and powerline adapters
» Maintain and update site documentation, work orders and site inventor, create incident and fault reports as required
» Deploy, configure and provision firmware updates on network infrastructure such as routers, access points (APs), network switches, IPTV set top boxes and optical line termination (OLT) devices
» Interface with external stakeholders (clients) and internal stakeholders (operations & network teams)
» Identify issues, respond to queries, and provide explanation/assistance relating to network project activity directly with external/internal stakeholders in a professional manner

TECHNICAL QUALIFICATIONS:
» Ability to crimp RJ45 and RJ11 Ethernet cables (STP, SSTP, UTP)
» Ability to terminate/splice different types of Fibre-Optic cables (single-mode fibres, multimode fibres and plastic optical fibres.)
» Knowledge of Wi-Fi standards
» Strong manual dexterity and hand-eye coordination

REQUIRED QUALIFICATIONS:
» Ability to work in collaboration with others
» Valid Driver’s License
» Safe Driving record with no suspensions of any kind on your driving abstract
» Completion of High School/Secondary School or equivalent
» Previous experience as an Electrician or Telecommunication technician an asset.
» Previous installations, field services and/or telecommunication industry experience as asset
» Solid organizational and problem solving skills
» Ability to lift up to 70lbs
» Ability to distinguish colours
» English proficiency, both verbal and written
» Self-starter approach with initiative
» Ability to work in a fast paced, changing environment with minimal direction. Flexibility to work shift work within the 6 days of the week – mornings, evenings (up to 10 pm) and on weekends and holidays

TO APPLY:
Please submit your resume to apply@frontline.ca